



KONICA MINOLTA

Symmetry Sync

Dealer Installation and Configuration Guide

500-001133A

Revision History

Revision	Date	Reason for Change
A	April 2026	Initial release



Distributed by:

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Dealer Installation Guide for Symmetry Sync Setup & Configuration

For **equipment installation**, please refer to Installation Guides available on our website under the [dealer section \(Install & Help Guides\)](#).

For **Symmetry-Sync learning**, please refer to [Symmetry Sync Training Videos & Guides](#) available on our website under the customer support section.

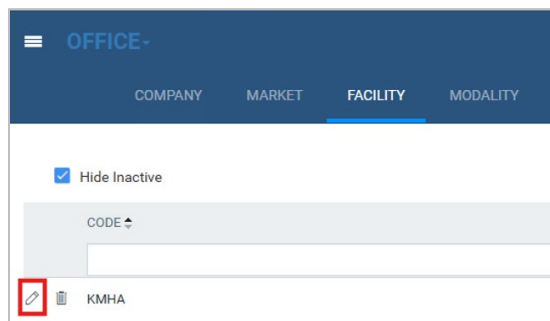
1.1 Logins

- Default Windows Account login:
 - 2020tech / Contact support for password assistance.
- Symmetry-Sync **Login Accounts**
 - Technologist: xraytech / Contact support for password assistance.
NOTE: This account is provided to X-ray technologists and other office staff and includes limited access
 - Admin: viztek / Contact support for password assistance.
NOTE: This is a full administrative account, to be used only by doctors, IT staff, office managers, etc.
 - Mobile device viewing: iPad / Contact support for password assistance.
NOTE: This account is designed to be used on iPads and other mobile devices, as the default viewer is the ZFP (zero-footprint) web-based viewer that runs in the browser.
 - To create additional user accounts, please refer to the [Create New Users guide](#) as well as the [Adding Users, User Roles, and User Groups](#) located on the [Symmetry Sync guides](#) section.
 - Within your default browser, you can choose to allow to remember the user as well as the password, if desired.

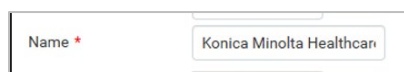
1.2 Update the Practice Name

1. Ensure you are logged in as an administrative user.
2. From the main menu, go to **SETUP> OFFICE> Office> FACILITY**.

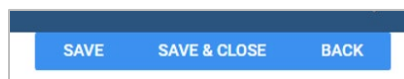
- Click the **Edit** button under KMHA.



- In the Name field, replace the existing name with the updated practice name.



- Click **SAVE & CLOSE** at the top right.



To set up exam room viewers (workstations), please refer to the [Workstation Setup Guide](#) located in the [Symmetry Sync guides page](#).

For **Data Migration** from an Opal-RAD system, keep the Opal-RAD computer available on the network as a DICOM send is required. Refer to the [Opal-RAD Data Migration Guide](#) located in the [Symmetry Sync guides page](#).

1.3 DR Panel Charging

PLEASE NOTE: Refer to each detector's [operational manual](#) for full details on general operation, safety precautions, troubleshooting, and maintenance.

KEY RECOMMENDATION: Ensure the technologist does not leave the acquisition software open after they have completed taking X-rays, as this will cause the panel to lose battery more quickly.

- **Universal DR (iRay)**
 - Battery performance:
 - Typical battery life is 4 to 6 hours, depending on usage.
 - Full charge time is up to 3 hours.



- Recommended daily workflow:
 1. Start of day: Insert a charged battery into the panel. The panel will power on automatically.
 2. Midday: Swap the battery at lunch and place the used battery on the charger.
 3. End of day:
 - Remove the battery from the panel and place it on the charger.
 - Take the fully charged battery off the charger and set it aside.
 4. Next morning: Insert either charged battery into the panel. The panel will power on automatically.
 5. Battery removal:
 - Press the round release button next to the slide lock.
 - While holding the button, slide the lock open and remove the battery.
- **Momentum DR (Aero)**
 - Battery performance:
 - Typical battery life is 3 to 4 hours.
 - Charge time is 12 minutes or less.
 - Recommended daily workflow:
 1. Charge the panel during lunch to restore battery life.
 2. At end of day, power the panel off before placing it on the charger.