



KONICA MINOLTA

Symmetry Sync

Version 1.0

Workstation Setup Guide

500-000858B



Revision History

Revision	Date	Reason for Change
A	March 2025	Initial release
B	September 2025	Added steps to update shortcut properties



KONICA MINOLTA

Distributed by:

Konica Minolta Healthcare Americas, Inc.

2217 US Highway 70 East

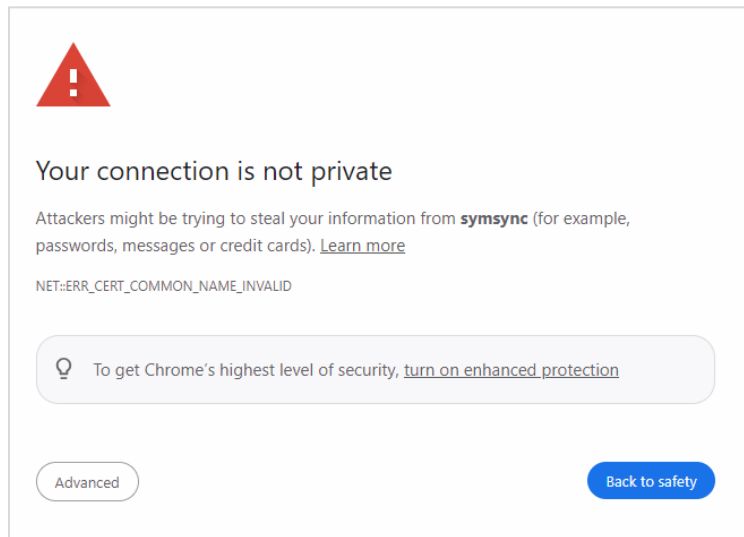
Garner, NC 27529

1-800-366-5343

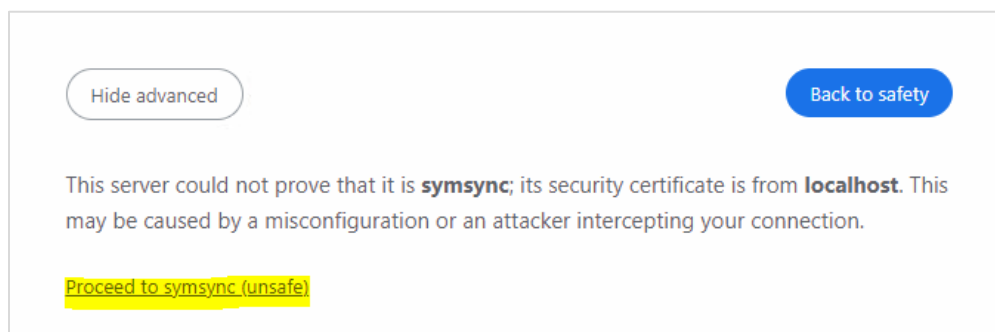
Setting up a Symmetry Sync Workstation

To set up a workstation, complete the following steps:

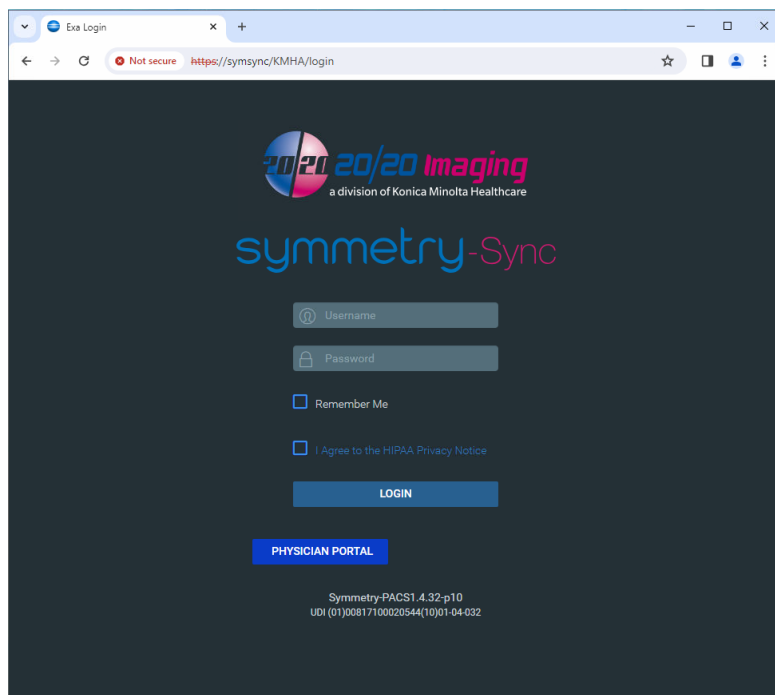
1. Open Google Chrome web browser.
2. Browse to **http://SYMSYNC** (or static IP address if available). A security notice will open (missing/outdated SSL).



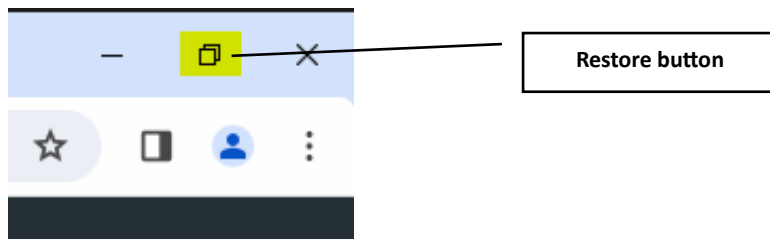
3. Click **Advanced**, and then click the **Proceed to symsync (unsafe)** link.



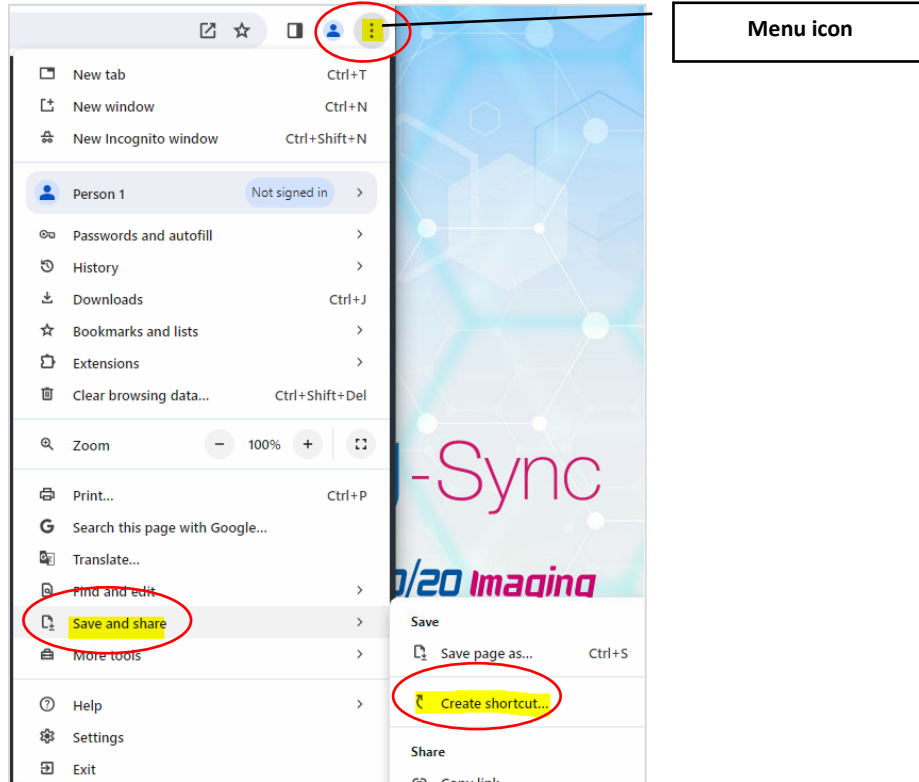
4. The Symmetry Sync Login screen opens.



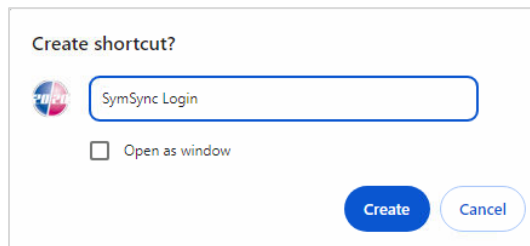
Note: Confirm the window is **not** maximized. If it is, click the **Restore** button at the top-right corner of the window.



- Click the **Menu** icon in the top-right corner of the Chrome window. Then click **Save and share** > **Create Shortcut**.



- In the Create Shortcut box, type **SymSync Login** in the text field and click **Create**.

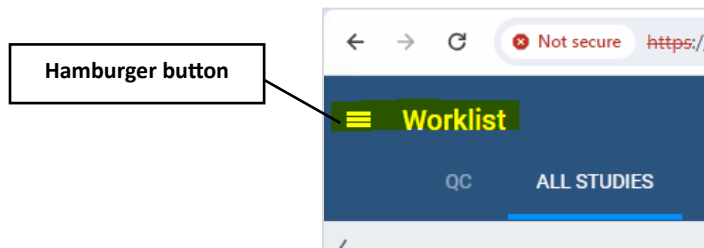


NOTE: Do **not** check the **Open as window** box.

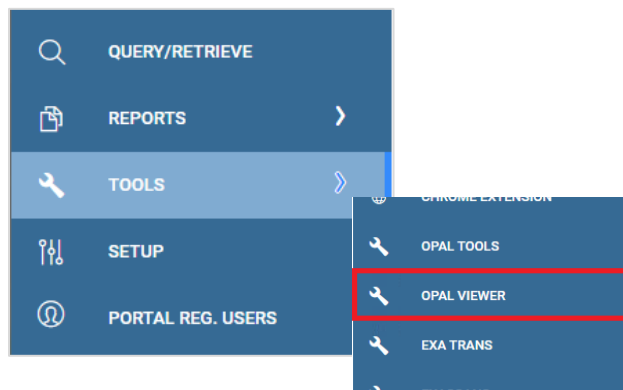
- Confirm that the shortcut is available on the desktop.



8. Right click on the shortcut and select **Properties**.
9. On the Shortcut tab, in the Start In field, to the end of the URL, add a space, then type --**ignore-certificate-errors**.
 - For example: https://SYMSYNC/KMHA/login --ignore-certificate-errors
10. Click **OK** to save your changes and close the Properties window.
11. Launch Symmetry Sync from the shortcut.
12. In the Symmetry Sync Login screen:
 - a. Type your user credentials.
 - b. Check the **I agree to the HIPAA Privacy Notice** box.
 - c. Click **Login**.
13. After you are logged in, click the **hamburger** button in the top-left corner of the screen.

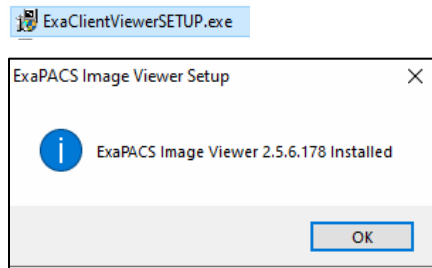


14. Select **Tools> Opal Viewer**.

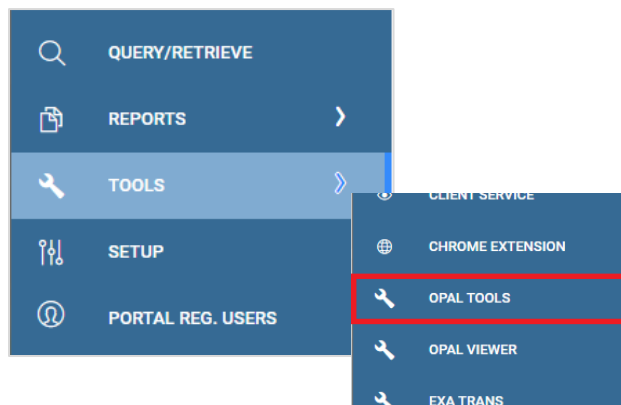


ExaClientViewerSETUP.exe will be downloaded to the default Downloads folder.

15. Run the ExaClientViewerSETUP.exe file.

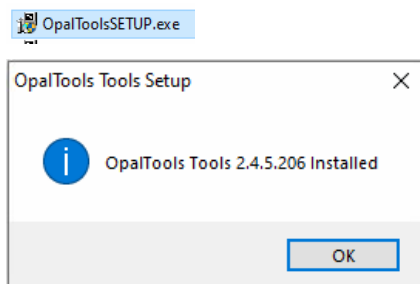


16. Select **Tools> Opal Tools**.

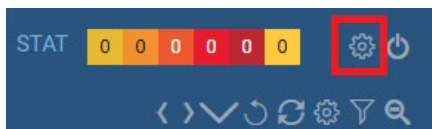


OpalToolsSETUP.exe will be downloaded to the default Downloads folder.

17. Run the OpalToolsSETUP.exe file.

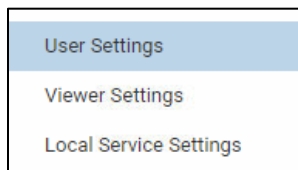


18. Click the **Gear** icon next to the Power icon.

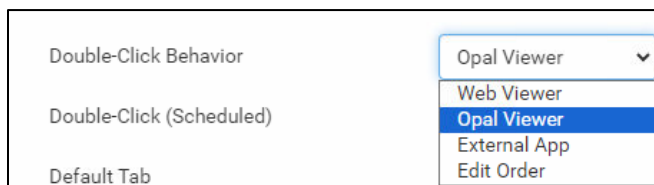




19. Select **User Settings** from the drop-down menu.



20. Click the **Double-Click Behavior** drop-down arrow and select **Opal Viewer**.



21. Click **Save** and close the popup window.