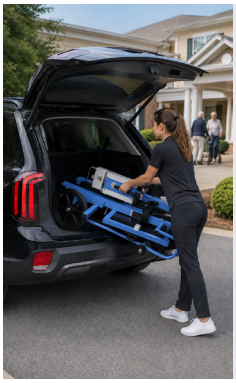
Blue Moon Service Coverage for Mobile Imaging

20/20 IMAGING



Reliable Imaging. Predictable Ownership.

Service coverage built for mobile imaging teams that transport, handle, and rely on their equipment across multiple locations.

Why coverage matters. Frequent transport, setup, and daily handling increase the risk of accidental detector damage, while mobile operations often extend beyond traditional business hours. Blue Moon® coverage helps mobile providers reduce operational disruptions, manage financial risk, and maintain confidence that support is available when it is needed most.

Protect your mobile imaging investment

Reduce the financial impact of accidental detector damage and gain access to expert technical support designed for the demands of mobile imaging operations.

Coverage Options

MOST COMPREHENSIVE

Panel Protection

Accidental detector damage coverage for systems constantly on the move

Best for mobile imaging providers that want to reduce financial risk, minimize disruptions, and recover quickly from detector damage incidents.

Coverage includes:

- Accidental damage* protection for eligible digital detectors
- Fixed copay per covered incident
- Unlimited covered incidents during the coverage term
- Detector repair or replacement support
- Expedited exchange where available
- Acquisition software maintenance updates related to image acquisition

Important terms:

- Coverage applies to eligible digital detectors
- Copay applies per covered incident
- Terms and conditions vary by agreement

*Certain exclusions apply

Blue Moon First

24/7 technical support access for mobile imaging operations

Best for organizations that depend on continuous access to expert support to keep imaging schedules on track and minimize service delays.

Coverage includes:

- 24/7 access to technical support by phone
- Technical troubleshooting assistance
- Remote support for operational issues
- Expert guidance whenever help is needed

Important terms:

- Does not include detector coverage
- Does not include parts replacement
- Complements Panel Protection coverage

Next step

Talk with your sales representative or dealer to select the right Blue Moon coverage option for your system, workflow, and budget.

Compare Coverage Options

Coverage	Panel Protection	Blue Moon First®
Accidental detector damage protection	✓	
Detector repair/replacement support	✓	
Expedited exchange, where available	✓	
Acquisition software maintenance updates	✓	
24/7 technical support access	✓	✓
Technical troubleshooting assistance	✓	✓
Remote support for operational issues	✓	✓
Expert guidance whenever help is needed	✓	✓

Coverage availability, final terms, response levels, exclusions, copays, and included services may vary by system configuration, purchase path, and executed agreement.

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